|  |  |  |
| --- | --- | --- |
| CRM Admin   1. CRM Admin Home   Home Screen –   1. New requests 2. Pending Tasks 3. Tasks in Process 4. Customers’ responses 5. Create Tickets (Task) 6. Tasks Status 7. Pending Tasks List 8. In Progress Tasks List 9. Recently Tasks List 10. All Customers’ Profile 11. New Customer 12. New Team member 13. New Offer | CRM team member   1. CRM team member home screen   a. Pending Tasks b. New Tasks  c. Tasks in Progress   1. Team member Profile 2. Customers’ responses 3. All Customers’ Profile 4. Member’s Customers 5. Member’s Tasks 6. Create Tasks 7. News Letter 8. Customer Birthdays 9. New Customer 10. New Offer | Customer   1. Customer Profile 2. Request Status 3. New Messages 4. New Offers 5. New Request 6. News Paper 7. Previous Requests List 8. New Offers’ Details 9. Company Messages and Offers |

Tasks –

Search tasks - - - - - - - - View & Edit Tasks, Create New Task